

Sycor.AX SolutionManager

Microsoft
GOLD CERTIFIED
Partner



Optimize your Microsoft Dynamics AX solution with the Sycor.AX SolutionManager

The *Sycor.AX SolutionManager* boosts the effectiveness of your Microsoft Dynamics AX solution so you get the most out of your IT investment – now and in the future.

Implementing and operating IT systems involves job packages for internal and external resources. All these packages must be coordinated, from the definition of requirements and approval of concepts right through to implementation and operation. Projects involve employees from the customer's specialist departments and IT department as well as the implementation partner's employees. As a result, it is important to maintain a constant overview of the current status of project tasks and ensure smooth collaboration.

As a long-standing Microsoft Gold Certified Partner, we used our expertise from numerous domestic and international Microsoft Dynamics AX projects to develop the *Sycor.AX Solution Manager*.

Your challenges:

- Safeguarding your IT investments over the long term
- Increasing requirements for your IT system, resulting in the need to optimize your Microsoft Dynamics AX solution
- Transparent planning of tasks for implementation, development and operations

The *Sycor.AX SolutionManager* helps Microsoft Dynamics AX customers and partners to implement and operate the system and systematically enhance the solution on a continual basis.

The module was built using the integrated development environment of Microsoft Dynamics AX. At its core is a freely configurable IT management workflow that maps every step of the development or support process in the system. Specifications and other documents can be stored directly with a task using the document administration feature in Microsoft Dynamics AX. From the integrated note function, e-mails can be sent directly to the appropriate recipients and are therefore automatically stored with the relevant task. In this way, the history of tasks can be seamlessly documented, and the project manager has access to all information in real time. Through integration of Microsoft Dynamics AX development systems, modified objects such as source code or classes, can be linked directly to the corresponding task. In this way, it is always possible to determine which enhancements are associated with a certain requirement. The integrated release management feature allows for transparent development planning including all phases right up to transport to the live system.

Your advantages:

- Complete release and delivery planning for Dynamics AX projects and operations
- Complete documentation of change requests through specific workflows
- Full transparency, from definition of requirements to documentation of source code
- Status and history of job packages at a glance
- Maps a complete help desk system
- Budget and cost control through time recording with reference to tasks
- Optimizes your Microsoft Dynamics AX solution and safeguards your IT investments

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